



Veteran Follow-Up Procedures

All team training graduates and individuals that have completed team training must complete the follow-up procedure that follows.

1. The dog will be seen by the client's veterinarian at their home location so that the dog is an established patient with that office. This visit must occur, or at a minimum be scheduled, within two (2) weeks of the completion of team training. A copy of all Veterinarians' reports will be sent to NHSDI as soon as they are obtained. Clients are required to abide by the health and maintenance guidelines explained during team training and according to state and local vaccination protocol. The client is responsible for all costs involved with the NHSDI canine placed with them including, but not limited to, costs for veterinarian care and any medication.
2. The client will provide veterinary vaccine records and all updated medical records for major diagnosis as acquired, as well as annually with each follow up report.
3. The client will provide a progress report sent via email every month for the first six (6) months after completion of team training. This report will include: the dog's health status, the dog's weight, any command problems that might be occurring, how well the dog is performing in public and/or if any problems have occurred in public. If the client is physically unable to provide this report, other arrangements must be made prior to the due date of the first report.
4. A follow up visit will be scheduled, within three (3) months of completion of team training as a post training follow-up.
5. All graduates of team training must take a public access test one (1) year after the passing the first test to maintain public access through NHSDI. In-person Annual follow up and public access test and an electronic Annual Report will be required every year for the life of the team.
6. Any client that has not passed the public access test, but has completed team training, must schedule a subsequent public access test within one (1) month of completion of team training.
7. New Horizons Service Dogs, Inc. follows the Standards and Ethics of Assistance Dogs International and each NHSDI client will be required to follow same as part of the NHSDI program.
7. If at any reason the dog must be removed from its partnership, New Horizons will coordinate with a member of the veteran's support team to be present at the time of the dog's surrender to the program. The veteran's last known medical health provider will also be notified.

Print Name: _____ Date: _____

Signature: _____

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